

**ROTHERHAM BOROUGH COUNCIL – REPORT TO
Adult Independence Health and Well Being Cabinet**

1.	Meeting:	Cabinet Member for Adult Independence Health and Well Being
2.	Date:	8th November 2010
3.	Title:	PDSI Commissioning Strategy
4.	Directorate:	Neighbourhoods and Adult Services

5. Summary

5.1 The CQC Inspection of PDSI and Safeguarding in 2009 improvement plan set out the requirement for a PDSI strategy for commissioning. The strategic commissioning approach is focused on achieving outcomes for customers and improving performance against our key indicators within existing financial restraints whilst achieving efficiencies.

5.2 The strategic intentions for decommissioning and recommissioning activity are set out in the strategy to meet people’s identified needs and to meet future demand as detailed in the JSNA. These strategic commissioning intentions have been developed in partnership with customers and their carers. Further specific consultation will be undertaken for each element of the action plan.

6. Recommendations

6.1 That Adult Independence Health and Well Being Cabinet approve the draft strategy and that performance against the action plan is reported by exception via the DLT performance reporting framework

7. Proposals and Details

7.1 Background

- 7.1.1** Strategic Commissioning is the process of specifying, securing and monitoring services at a strategic level, to meet people's needs. This applies to all services whether they are provided by the Local Authority, NHS, other public agencies, or by the private and voluntary sectors (Audit Commission 2003).
- 7.1.2** The 'Putting People First' Concordat (DH 2007) outlines the need for a move towards a 'Personalised Adult Social Care System'. It highlights the requirement for 'Commissioning which incentivises and stimulates quality provision offering high standards of care, dignity and maximum choice and control for service users.'
- 7.1.3** The CQC inspection highlighted the requirement for a commissioning strategy to meet the needs of local people with a disability to be in place by 2010. This strategy and outline action plan is attached as Appendix A.
- 7.1.4** It is proposed that performance against the action plan is reported by exception to DLT performance meetings.

7.2 Summary of the Strategy

- 7.2.1** The strategy provides a framework for the strategic commissioning for people with physical and/or sensory disabilities in Rotherham for the next 3 years from 2010-2013.
- 7.2.2** The overall strategic direction is to move towards self directed support and helping people help themselves. This approach will achieve efficiencies through decommissioning and recommissioning services including shifting from traditional service provision.
- 7.2.3** This strategy is designed to embed a customer focus to commissioning and to enable customers with physical and/or sensory disabilities and their carers have access to a range of high quality services which are responsive to their needs and preferences. This will include a variety of support services to enable more people to stay closer to home in their own localities rather than be placed in out of borough establishments.
- 7.2.4** The strategy provides a framework for the actions needed to achieve change. The action plan outlines the 3 year strategic commissioning intentions. There will be an annual implementation plan with detailed costings to support decision making on the decommissioning and recommissioning of services.

7.2.5

The table below details sets out the strategic intentions for the PDSI service and includes what people with physical and/or sensory disabilities have told us they want and how we will decommission and recommission to meet their needs and aspirations:

What people with disabilities have told us and what the JSNA says:	What we will commission and decommission:
People want jointly coordinated services to meet their individual needs	We will review and expand the current arrangements for the joint commissioning of services for people with disabilities with our NHS Rotherham partners
Independent living will be a way of life in Rotherham. Evidence shows more people want to remain in their own home rather than move to residential care	We will commission a range of housing and support options in Rotherham to meet the needs of people with Physical and/or Sensory Disabilities. We will decommission residential care placements
People with disabilities want equal access to employment, training and education	We will commission a range of preventative and enabling services to support people with Physical and/or Sensory Disabilities to access employment, education and training
People want clear information and guidance available when they need it	We will commission information advice and guidance for people with Physical and/or Sensory Disabilities
Access to advocacy and brokerage is essential to support disabled people to move towards self directed support	We will commission brokerage and independent advocacy in an equitable way
Current advocacy services do not always meet the needs of people with Physical and/or Sensory Disabilities	We will decommission brokerage and advocacy services that do not meet the specific needs of people with Physical and/or Sensory Disabilities
Carers want to be supported in their role	We will commission services for carers for people of Physical and/or Sensory Disabilities
People with Physical and/or Sensory Disabilities want access to appropriate transport	We will work with partner agencies to develop a range accessible transport that meets the specific needs of people with Physical and/or Sensory Disabilities
All providers of services to people with Physical and/or Sensory Disabilities should ensure their staff receive suitable training	We will externally commission training to enable the statutory and independent and workforce to meet the needs of people with Physical and/or Sensory Disabilities
People want to determine how they will spend their time and how their needs can be met	We will commission a range of flexible and responsive s. services that meet the needs of people with Physical and/or Sensory Disabilities during the day
Traditional day care does not take account of individual need	We will decommission traditional building based day care and develop alternative day opportunities
Residential care homes are not the solution of choice for disabled people	We will further develop the existing Adult Family Placement Service to offer short term and respite care to a wider range of customers
A more personalised approach to individual need is required	We will decommission traditional residential care based short term and respite provision

Our commissioning intentions reflect the need for considerable change in the way services are provided and delivered. We are fully

committed to making sure that our customers are central to the commissioning process.

7.2.6. Consultation with Stakeholders

Formal consultation has taken place with customers and their carers utilising the nationally recognised CSED 'Anticipating Future Needs Toolkit' and includes face to face interviews. A process of analysis followed the consultation process and has provided valuable insight into the lives, aspirations and expectations of individuals. This information is at the heart of the development of the strategic intentions.

Building on this approach the Service Quality team have utilised the customer experiences of mystery shopping, reality checking and auditing access to services/information to learn from customer experiences and improves services and outcomes.

The work of customer inspectors is ongoing and the outcomes of their audits are critical and central to the development of services and the improvement of existing provision. For example, at a recent consultation session the issues raised by customer inspectors have been incorporated into the action plan accompanying the PDSI strategy. We have also incorporated the learning from complaints, surveys and the Fairs Fayre events into the strategy.

The strategy has been widely shared within NAS, all comments and amendments have been included and the strategic approach has the support of senior officers.

7.2.6 In order to achieve the change required, an action plan is attached to the strategy as Appendix 1.

8. Finance

The level of investment for purchasing care services in the physical disability service in 2010/11 is £7,727,576.

This has been allocated as follows:

Service Type	Budget Allocated 2010/11
Residential Care In House	£418,828
Residential and Nursing Care Independent Sector	£1676,631
Care in People's Homes In House	£548,702
Care in People's Homes Independent Sector	£1,491,148
Day Care	£329,137

Assessment and Care Management	£1,556,854
Equipment and Adaptations (inc REWS)	£528,000
Telecare	£225,000
Advice/Information/Support	£153,731

The current spend per head for people with disabilities in Rotherham is £54.80. The comparator group spend is £49.14 and Rotherham is ranked 6th out of 16 in terms of the highest spend. The implementation of the strategic intentions will reduce spend per head and improve this ranking. The strategic intentions and action plan includes a number of measures that are more cost effective and achieve better outcomes for customers and include the following as an example:

- Extension of Shared Lives Scheme – the intention is to commission a Shared Lives (Adult Placement) Scheme in line with the Learning Disabilities approach achieving efficiencies whilst offering a personalised approach to care
- Use of the fair pricing toolkit including the care funding calculator to achieve a fair price for residential and nursing placements
- Development of alternative day opportunities to replace building based day care offering a more personalised service for customers in a more cost effective manner

9. Risks and Uncertainties

9.1 There may be some risks attached to managing the market through the period of transition in transforming services for personalisation

9.2 That should this strategy and the strategic intentions not be agreed the customers and their carers who have been engaged in the consultation will not achieve their desired outcomes

9.3 That should this strategy and the strategic intentions not be agreed the opportunities for efficiency savings will not be achieved

10. Policy and Performance Agenda Implications

10.1 This strategy will support the performance against key objectives of the Outcomes framework:

- Outcome 2 Improved Quality of Life
- Outcome 9 Commissioning and use of Resources

The implementation of the strategic commissioning intentions will impact positively on:

- NI 119 Self-reported measure of people's overall health and wellbeing
- NI 27 Self-reported experience of social care users

- AS LPI PAF C29 Adults with physical disabilities helped to live at home
- N1 136 People supported to live independently through social services
- NI 141 Number of vulnerable people achieving independent living
- NI 142 Number of vulnerable people who are supported to maintain independent living
- AS LPI PAF 73 Number of admissions of supported residents under 65 to residential and nursing care

11. Background Papers and Consultation

- Putting people first: a shared vision and commitment to the transformation of adult social care
http://www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH_081118
- Adult Social Care Outcomes Framework – White Paper Our Health, Our Care, Our Say (DH January 2006)
<http://www.dh.gov.uk/prodconsumdh/groups/dhdigitalassets/@dh/@en/documeNs/digitalasser/dh4127459.pdf>
- Commissioning for Personalisation – A Framework for Local Authority Commissioners (DH 9.10.08)

Contact Name : *Kath Rogers Commissioning Manager
Ext 3490 Email:kath.rogers@rotherham.gov*